

PwC

A Journey to Inclusive Leadership

What is Inclusive Leadership?

- Mindset and behaviors that help create and maintain a culture of care and belonging that support all people so every person has the same opportunities to reach their full potential
- Inclusive leadership is a critical skill to being a purpose-led and values-driven person in the 21st century and beyond
- A journey to become a more inclusive leader includes awareness, empathy, and action.

Resources to increase awareness

Orient yourself in the why of inclusive leadership by understanding how our minds work when it comes to everyday decision making.

- [Implicit Association Test](#) (Tonya R. Moon. Project Implicit. IRB Social and Behavioral Sciences (IRB-SBS). 2011.)
- [Outsmarting Human Minds](#)

Resources to activate empathy

Activate empathy and self-awareness to better understand social structures' impact on intersectional identity.

- [Calling In Vs. Calling Out: How to Talk About Inclusion](#) (Maya Hu-Chan. CALLING IN VS. CALLING OUT: HOW TO TALK ABOUT INCLUSION. Global Leadership Associates (Maya Hu-Chan). December 15, 2020.)
- [RSA Short: Empathy | Brené Brown \(brenebrown.com\)](#) (Brene Brown. RSA Short: Empathy. DesignHaus & Alchemy+Aim. 2021.)
- [Want To Listen Better? Turn Down Your Thoughts And Tune In To Others](#) (Julia Furlan & Andee Tagle. Want to Listen Better? Turn Down Your Thoughts And Tune In to Others. NPR. March 30, 2021.)

Resources to take action

Demonstrate active allyship through more inclusive behaviors.

- [Aspiring Ally Identity Development - for Social Justice](#) (Keith Edwards. Aspiring Ally Identity Development. May 5, 2015.)
- [Want To Have Better Conversations About Racism With Your Parents? Here's How](#) (Sarah Mccammon. Want To Have Better Conversations About Racism With Your Parents? Here's How. NPR. June 15, 2020.)
- [Why Pronouncing Names Correctly Is More Than Common Courtesy : Life Kit](#) (Noor Wazwaz. Why Pronouncing Names Correctly Is More Than Common Courtesy. NPR. April 8, 2021.)



