

# Truist Cares by the Numbers

We're standing together with our clients, communities and teammates affected by the COVID-19 pandemic and helping them during this difficult time.

## Clients



Provided payment relief assistance including forbearance, deferrals, extensions and re-aging (together with other modification strategies)

- **300k+** accommodations for consumer clients
- **16k+** accommodations for wholesale clients

**\$10 billion** in SBA PPP funding helping 32,000 companies protect over 1 million jobs



**\$100 million** in COVID-19 Emergency Relief loans being processed for over 2,300 clients

Our **5% cash back** offer on grocery and pharmacy purchases has helped credit card clients collectively earn \$10.3 million in statement credits

Over **\$100 million** in monthly mortgage payment relief helping over 60,000 families

**\$8.1 million** in waived ATM fees and surcharge refunds for retail and small business debit clients

More than **1 million** unique visitors to Truist.com COVID-19 page



## Communities



March 17: **Truist Cares** initiative launches to meet the immediate and long-term needs of our communities

Given 253 grants totaling **\$25 million** for frontline needs, including:

- **\$1 million** each to the CDC Foundation and Johns Hopkins Medicine
- **\$7 million** to local United Way organizations
- **\$1 million** each to LiftFund and Natural Capital Investment Fund, community development financial institutions
- **\$2 million** to Boys & Girls Clubs of America's COVID-19 Relief Fund

## Teammates



Paid \$53.8 million in COVID-19 related bonuses and \$12.8 million (through 04/19) in onsite special pay, totaling **\$66.6 million**

**No cost telehealth** and 100% coverage of COVID-19 testing and treatment

**\$6 million** in reimbursements for childcare expenses

**10 additional days** of paid time off for school closings or other child or elder care impacts



**Special reimbursement** for childcare and increase in emergency child and elder care benefits